## DUKE UNIVERSITY The Fuqua School of Business

MGRECON 491 Data Mining Final Exam Due October 17, 2008 Gallant Term 1

Prepare a PowerPoint presentation that addresses the following questions. The best way to organize your thoughts is to think of this as a presentation you will be giving to a client who needs to understand the skills involved in data mining in order to evaluate employee or vendor performance. The overall limit is 40 slides.

- 1. Define data mining. Be sure that your definition makes a distinction between the methods and goals of data mining and the methods and goals of traditional statistical inference. (At most two slides.)
- 2. Give an example of a application of data mining that has strategic value to a firm. This example can come from your own experience, your own independent reading, one of the examples from the pre-assignment (Thomas H. Davenport, "Competing on Analytics," *Harvard Business Review*, January 2006) or from the cases at the end of the text (Michael J. A. Berry and Gordon Linoff, *Mastering Data Mining*, Wiley, New York). Make sure that the example describes a specific data mining task, its strategic value, the tools used, and the conclusions reached. (At most five slides.)
- 3. Describe the main divisions of the subject. Give a concrete example of each. List the tools used within each. (At most two slides.)
- 4. Describe how each of the following tools work: Linear regression, decision trees, neural nets, logistic regression, principal components, discriminant analysis, hierarchical clustering, K-means, and association rules. (At most two slides per tool.)
- 5. Define a feature, a derived feature, a dummy variable, and an interaction. List the prediction tools that are automatic feature finders and those that are not. (At most two slides.)
- 6. Describe boosting and give one example. (At most two slides.)

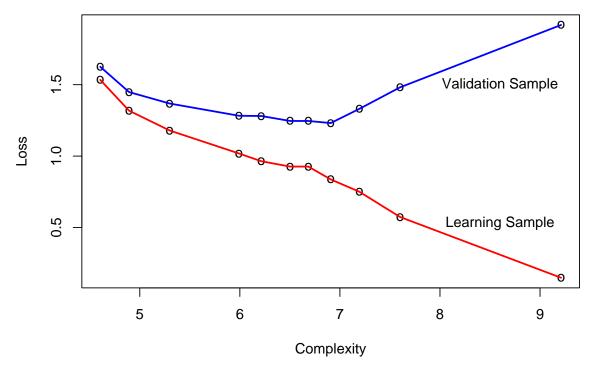


Figure 1 Learning and Validation Loss. Every tool will produce a picture like this as complexity increases: Loss is underestimated in the learning sample and correctly estimated in the validation sample. Complexity in regression increases when a variable is added; in nearest neighbors when the number of neighbors decreases, in a neural net when a hidden layer is added, in a decision tree when a leaf is added. Correct complexity is where validation loss is minimized.

- 7. Explain the notion of a loss function and loss. Distinguish between population loss and sample loss. Illustrate with a specific example such as mean squared error or classification error rate. (At most two slides.)
- 8. Describe how validation is used to select a model. Make sure the role of the training sample is explained and that you include a discussion of hold-out-sample validation, ten-part validation, and cross validation. (At most three slides.)
- 9. Explain why the loss in the training sample and the validation sample must behave as it does in Figure 1. In your discussion describe in as non-technical a way that you can the quantity  $s_{cf}$  that accounts for the difference between the two graphs in the case when the loss is mean squared error. (At most five slides.)
- 10. Describe the construction and use of a lift chart. (At most 2 slides.)